

Duration 1 day

Overview

This course provides participants with a general overview of different facets of people management.

We take an interactive approach, using a variety of teaching models including lecturer input, individual and group exercises.

Recommended for

Staff who have been newly appointed as a line manager or are seeking to move to such a position.

Linked Programmes

- Becoming A Leader
- Developing Your Team
- Management By Coaching

Objectives

At the end of the training the successful delegate will be able to:

- Identify their organisation's structure, culture and basic management style
- Identify the requirements of leading, managing and supervising
- List 5 essential elements of management
- Explain the interaction of Tasks, Teams and Individuals and the features of each

using the documentation and support provided and will have produced a personal action plan.